TONBRIDGE & MALLING BOROUGH COUNCIL

CABINET

28 March 2012

Report of Central Services Director

Part 1- Public

Matters for Information

1   Performance indicators - 2011/12

This report presents the results for the third quarter, and cumulatively for the first three-quarters, of the current financial year for those Local Performance Indicators (LPIs) that are monitored regularly.

1.1   Results

1.1.1   This report presents the LPI results for the third quarter, and cumulatively for the first three-quarters of 2011/12, from 1 April to 31 December 2011. It reviews the long term trends in performance, compares results against targets for the current financial year to date and identifies any markedly positive or negative results based on the latest figures. The results are presented in Annex 1, an A3 colour document circulated along with the main papers as a separate document.

1.1.2   In overall terms, we:

- Achieved an improving/positive trend for 22 out of the 32 indicators for which trend information is available.

- Met our targets for 18 of the 33 indicators monitored in the first three-quarters of 2011/12.

- Identified two LPIs showing a markedly positive result in the third quarter of 2011/12. There were no LPIs showing a markedly negative result.

1.2   Legal Implications

1.2.1   None

1.3   Financial and Value for Money Considerations

1.3.1   Quarterly reporting and review of LPIs provides a significant opportunity to influence and improve performance thereby achieving our targets and a positive trend and, in the process, also improving value for money.

1.4 Risk Assessment

1.4.1 The targets for the LPIs are designed to 'stretch' the organisation and they are extremely challenging. Hence, although each individual target is realistic, collectively there is therefore a real risk that some targets will not be achieved. Quarterly reporting enables managers and Members to influence performance regularly during the year and reduce this risk.

Background papers: contact: Bruce Hill
Nil

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